

THALES OPTEM

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One Year Limited Warranty

This product is warranted by Thales Optem (Manufacturer), to be free from defects in material and workmanship for a period of one (1) year from the date of product receipt. The sole remedy for breach of this limited warranty is to repair or replace product, at the discretion of the Manufacturer. During this period, the Manufacturer will repair or replace, at the Manufacturer's facility, any part or assembly of parts found to be defective in material or workmanship subject to the following limitations and exclusions set forth below:

1. Damage caused in transit.
2. Product which has been damaged by misuse, abuse, negligence or modifications made by others than the Manufacturer.
3. Electrical components.
4. Damage caused by improper or inappropriate installation.

IT IS EXPRESSLY AGREED THAT THIS WARRANTY IS EXCLUSIVE AND SHALL REPLACE ALL OTHER WARRANTIES INCLUDING ANY WARRANTY OF FITNESS FOR ANY PARTICULAR PURPOSE AND THE WARRANTY OF MERCHANTABILITY. IN NO EVENT, WHETHER AS A RESULT OF BREACH OF CONTRACT OR WARRANTY OR ALLEGED NEGLIGENCE, SHALL SUPPLIER DAMAGES INCLUDING, BUT NOT LIMITED TO, COST OF SUBSTITUTE PRODUCTS, FACILITIES, OR SERVICES, DOWNTIME COSTS, OR CLAIMS OF CUSTOMERS FOR SUCH DAMAGE.

Warranty Claim Instructions

When making a warranty claim, please contact the Manufacturer to obtain a Return Materials Authorization (RMA) Number. Along with an RMA Number, an RMA form will be completed by the Manufacturer and forwarded to the end user. The RMA form must be enclosed in the prepaid return shipment to the Manufacturer's facility.

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